**Our Commitment to You**

All Physiotherapists are registered members of the Chartered Society of Physiotherapy and The Health and Care Professions Council. Assessments and treatments are tailored to the individual following the most recent and best evidence-based practice.

Location, time and date of appointment will be arranged between you and the Physiotherapist in advance. It may be possible to arrange recurring sessions at the same time and location, but this will depend on the therapist’s diary.

**Letters and Reports**

Any letters and/or reports required by the individual are charged by the time it takes to complete in blocks of 15 mins and based on a rate of £70/hour.

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| --- | --- |
| **Service** | **Cost** |
| **Home visit - Assessment** | **£70** |
| **Home visit – 1-hour treatment** | **£70** |
| **Travel time – per hour travel or part thereof. Rounded to closest 15 mins.** | **£35** |
| **Letters/report writing – hourly rate** | **£70** |
| **Medicolegal cases** | **Please request a copy of our Medicolegal T&Cs** |

**Travel time**

Travel time is charged one way only at £35 per hour or part thereof rounded to the nearest 15 mins. This is calculated from Shefford SG17 5.

**Cancellation Policy**

Appointments can be cancelled with 24 hours’ notice and will not incur a cancellation fee. Cancellation fees may be incurred with less notice, charged at the cost of the treatment missed.

**Payment**

Payment can be made by bank transfer, cash, or cheque. If payment is not being made at the time of the treatment, an invoice will be generated. Accounts should be settled within 14 days of receipt.